

NOTICE TO NATURAL GAS CUSTOMERS IN GAS DISTRIBUTION AREA OF GRADSKA PLINARA ZAGREB D.O.O.

(City of Zagreb, Velika Gorica, Zaprešić and
the Municipalities of Brdovec, Pušća, Marija Gorica and Dubravica)

Dear Customers,

In relation to the notice from the Croatian Energy Regulatory Agency (HERA), we would like to inform gas customers that in line with the Decision on the Amount for Tariff Items for the Public Gas Supply Service, new prices for the public gas supply service have come into force for end users for the period from 1 April to 31 December 2019. The new prices apply for all suppliers with respect to public service is applicable from 1 April 2019

According to the mentioned decision (Appendix 1), prices for natural gas from 1 April 2019 are as follows:

1. The tariff item for delivery quantity of gas for tariff model TM1 – billed metering place with an annual gas consumption less than or equal to 5,000 kWh ($\approx 540 \text{ Sm}^3$) amounts to **0.2596** kn/kWh (excl. VAT);
2. The tariff item for delivery quantity of gas for tariff model TM2 – billed metering place with an annual gas consumption greater than 5,000 kWh, while less than or equal to 25,000 kWh ($\approx 2,700 \text{ Sm}^3$) amounts to **0.2477** kn/kWh (excl. VAT);
3. The tariff item for delivery quantity of gas for tariff model TM3 – billed metering place with an annual gas consumption greater than 25,000 kWh, while less than or equal to 50,000 kWh ($\approx 5,400 \text{ Sm}^3$) amounts to **0.2418** kn/kWh (excl. VAT);
4. The tariff item for delivery quantity of gas for tariff model TM4 – billed metering place with an annual gas consumption greater than 50,000 kWh, while less than or equal to 100,000 kWh ($\approx 10.800 \text{ Sm}^3$) amounts to **0.2398** kn/kWh (excl. VAT);

Due to the above stated, we request that you read the meter on your gas meters, in order to calculate the cost of consumed quantity of gas at the new prices (ONLY THE BLACK FIELD) and submit the read meter information in the period from 1/04/2019 to 07/04/2019 to the following contacts:

A) Via the website of Gradska plinara Zagreb <http://www.gpz-opskrba.hr> (0-24 hrs)



B) Telephone number +385 1 6184 601 for the Customer Information Center at Gradska plinara Zagreb (Monday – Friday, 7.30 am – 3.30 pm)

C) Via the free web or mobile application “MOJ RAČUN” (0 – 24 hrs)
Note: Only for registered users. You can register on the MOJ RAČUN website (link: <https://mojracun.gpz-opskrba.hr/login.aspx>) or download the free iOS, Android or Windows Phone mobile application MOJ RAČUN (link: <http://www.gpz-opskrba.hr/default.aspx>)

D) Free telephone number (answering machine) 0800 3445 of the distribution system operation at Gradska plinara Zagreb d.o.o. (0 – 24 hrs)

Note: If the end user does not submit the gas meter reading information, for the period from the date the Decision comes into force, the supplier will determine the proportional number of days of gas consumption between the reading of the gas meter at the start and at the end of the billing period

Yours sincerely,

Your Gradska plinara Zagreb – Opskrba d.o.o.